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Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I have chosen sonic as my ISP provider because of the customer service levels that they provide. When I call with a question or concern, I know that I can count on talking to a knowledgeable person right away. I was an AT&T customer and their product was overpriced and the customer service was not very good, I experience long waits and talked to people who were not well informed. Today, Internet and phone connectivity is critical for day to day life and having a lower cost option that is NOT limited to couple of big providers allows me to choose who I feel can serve my needs best.

Please encourage a free market environment by allowing consumers to choose with their dollars which providers they know will server them best and not limit the choice to a couple of the big established companies.

thank you,

Richard Rubin